

Privacy Policy

Introduction

Safe Space (Pty) Ltd NPC with registration number K2020493785 ("Safe Space") welcomes you, as a member, to our website and appreciates your interest in our mission. Safe Space respects your right to privacy and has created this privacy statement to inform you of our Privacy Policy and practices and of the choices you can make about the way your information is collected online and how that information is used. This Privacy Policy demonstrates our firm commitment to data security, with the protection of your privacy as our primary concern. By accessing or using the Safe Space website, you agree to our Terms as outlined in our Terms and Conditions document and have read our disclaimers.

1. Links to non-Safe Space websites

- 1.1. The Safe Space website provides links to third-party (external) websites for your convenience and information. Safe Space does not control those sites or their privacy practices and cannot be held responsible for the privacy practices or the content of such websites.
- 1.2. We encourage you to review the privacy policy of any company before submitting your personal information, because the personal data you choose to give to unrelated third parties is not covered by the Safe Space Privacy Statement.

2. Types of information we collect

This Privacy Statement covers personal information, non-personal data collection and aggregate reporting.

2.1. Personal information

- 2.1.1. Personal information is information that is associated with your name or personal identity. The Safe Space website contains a number of registration, subscription and transaction forms, as well as online surveys, which might require users to provide their contact information (e.g. name and e-mail address) and demographic information (e.g. postal code, age, or income level). Safe Space may further obtain information concerning your location, in the event of alerting others that you may be in a situation of danger.
- 2.1.2. The types of personal information you provide to us on these pages may include name, surname, physical address, postal address, phone numbers, e-mail address, user IDs and passwords, contact preferences, educational and general information.

2.2. Use of personal information

- 2.2.1. The personal information gathered from the above-mentioned are for purposes of registering as a member and in instances of your location, for the notification to others that you are in danger.
- 2.2.2. Safe Space uses personal information to understand the needs and interests of our users better. Once you choose to provide us with personal information, you can be assured it will

be used only to support your user relationship with Safe Space and in conformity with the provisions of the Electronic Communications and Transactions Act 25/2002.

2.3. Non-personal information

2.3.1. Non-personal information is gathered automatically when you visit our website and is stored for use in our system. Non-identifiable information includes all data relating to usage and service operations that are not associated with a specific personal identity. Safe Space collects and analyses non-personal information to evaluate how visitors use the Safe Space website.

2.4. Use of non-personal information

The non-personal data we collect is used for aggregate reporting and may include the pages visited on the Safe Space website, unique URLs visited within this domain, browser type and IP address. We use your IP address to help diagnose problems with our server, to administer our website and to gather broad demographic information. Most non-personal data is collected via cookies or other technologies for data analysis and personalization services.

2.5. Reporting an incident

Any personal information supplied by users under the reporting mechanism in residential areas or place of residence will not be publicly displayed on the Safe Space map. Information supplied by users will remain strictly confidential. All Safe Space services will still be offered directly to reporting users. Personal information of users will not be made public or displayed on the Safe Space website.

3. How we use your information

3.1. Safe Space uses your personal information to provide you with services and to help us understand your needs and interests better. Specifically, we use your information to communicate with you, to provide service and information.

3.2. Occasionally we may also use your information to contact you for research regarding Safe Space products or services.

3.3. Non-personal data is aggregated for reporting about the usability, performance and effectiveness of the Safe Space website and is used to improve the user experience, usability and site content.

4. Who we share your information with

4.1. Safe Space will not sell, rent or lease your personal information to others. Safe Space shares customer information across Safe Space business entities and companies working on our behalf, but only as described above in "How we use your information".

4.2. Safe Space contracts third-party service providers to provide services and user safety solutions. Service providers are required to keep the information received on behalf of Safe Space confidential and may not use it for any purpose other than to carry out the services they are performing for Safe Space. These service providers may change or we may contract additional

service providers to better accommodate our customers. Safe Space will not share personal information with any other third parties without your permission, unless required by law enforcement action, subpoena, or local law.

5. Keeping your information secure

Safe Space is committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy and to ensure the appropriate use of the information, Safe Space has appropriate managerial procedures in place to safeguard the information we collect. All information presented on this website is copyrighted by Safe Space and cannot be reproduced without written consent from Safe Space.

8. Changes to this Statement

If there are updates to the terms of Safe Space Online Privacy Statement, we will post those changes and update the revision date in this document, so you will always know what information we collect online, how we use it and what choices you have.